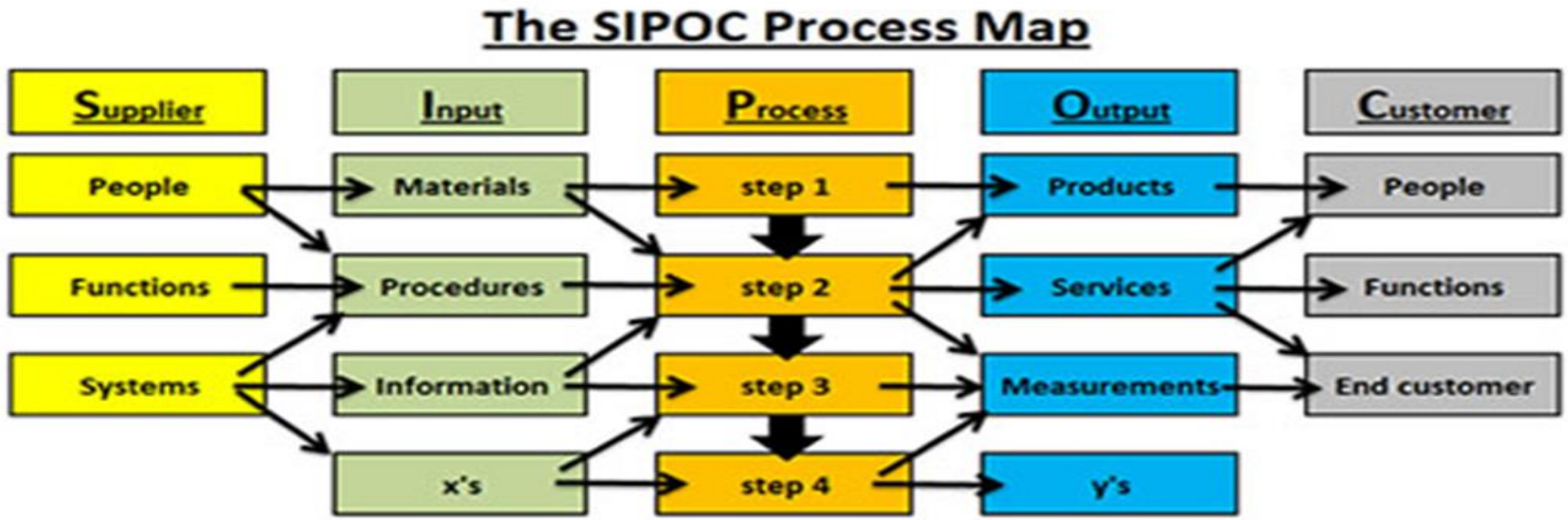
SIPOC

- Suppliers
- Input
- Process
- Output
- Customer