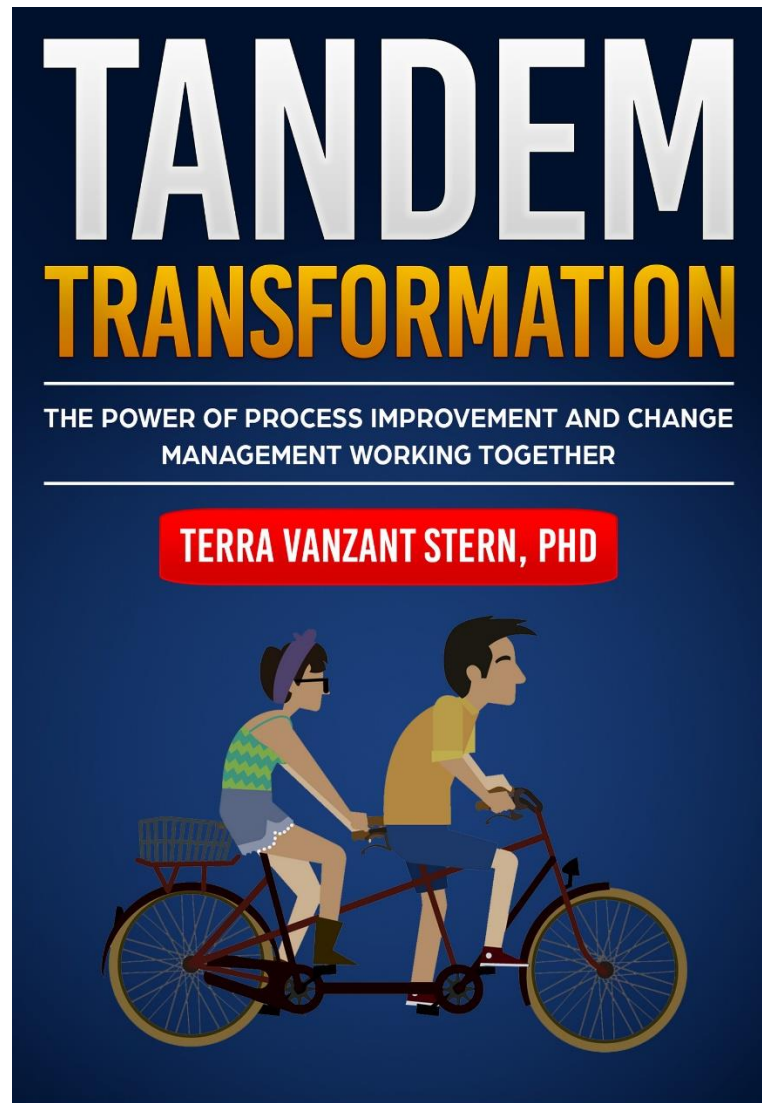




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INTRODUCTION

This document has graphs referenced in Tandem Transformation: The Power of Process Improvement and Change Management Working Together.

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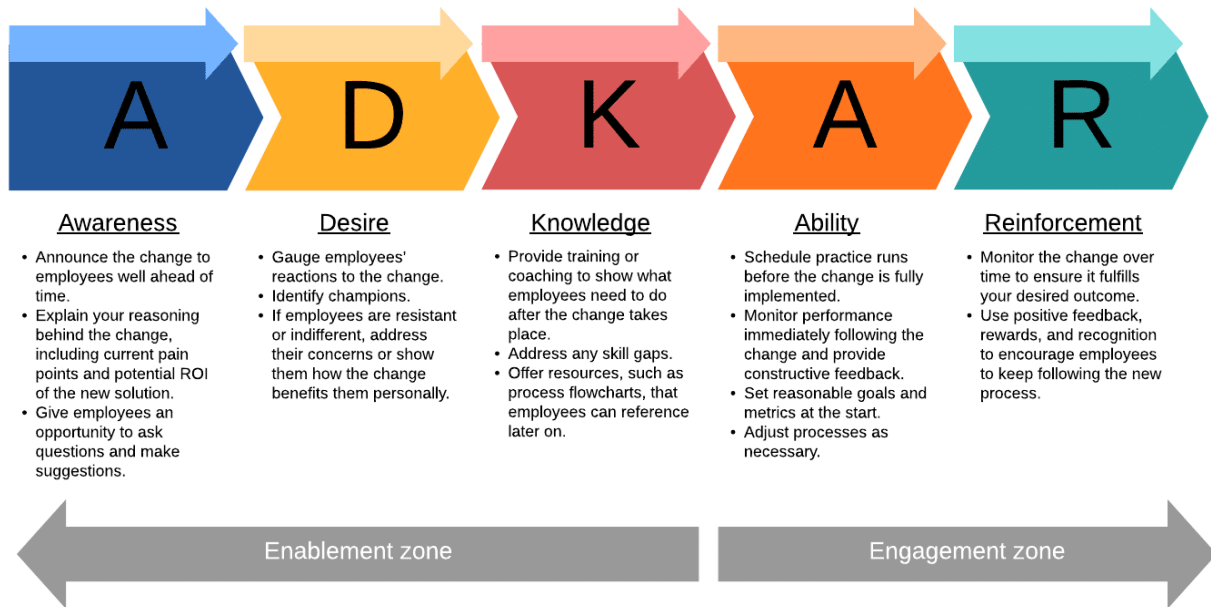


Figure 2.1 ADKAR

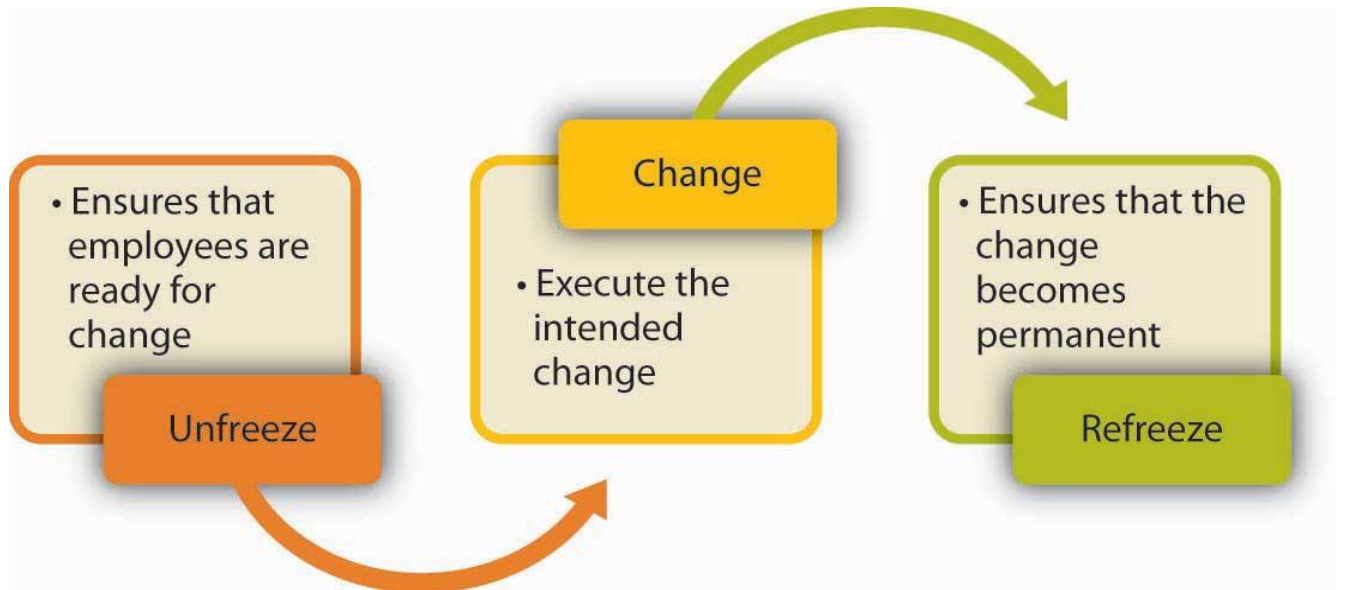


Figure 2.2 Lewin Model

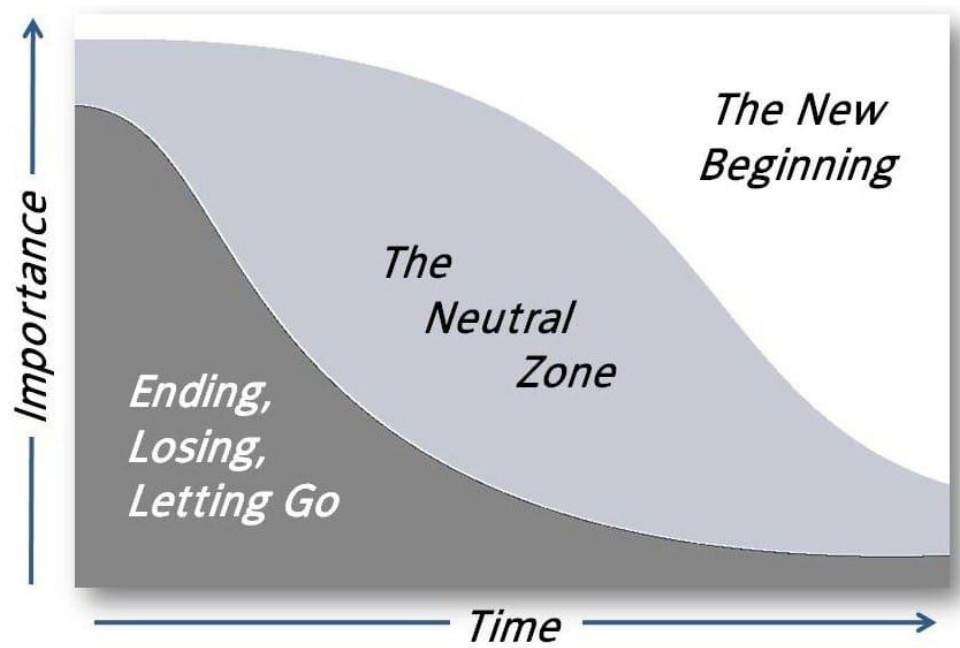
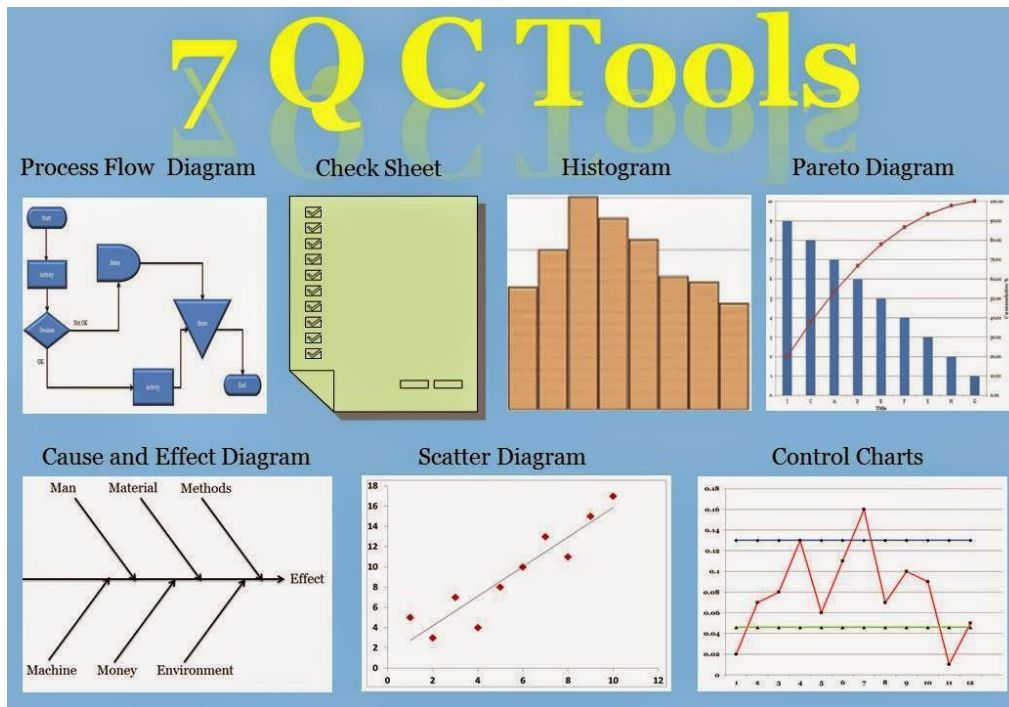


Figure 2.3 Bridges' Transition Model

Components of a Good Change Management Plan
Communication Plan
Strategy Plan
Schedule Plan
Training Plan
Reinforcement Plan

Figure 3.1 – Components of a Good Change Management Plan



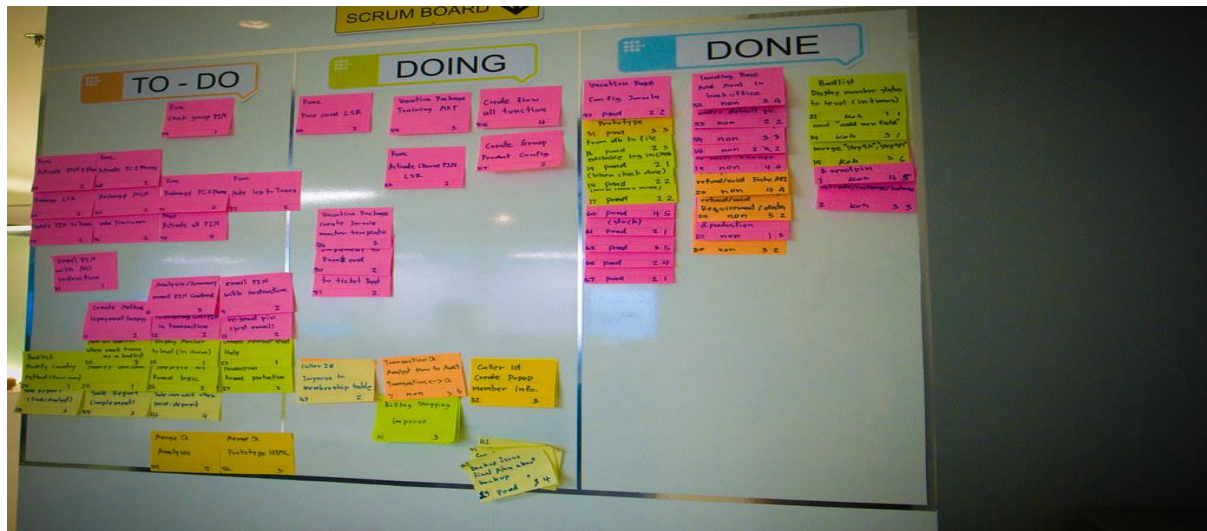


Figure 5.1 Quality Tools Used in Process Improvement Methodologies

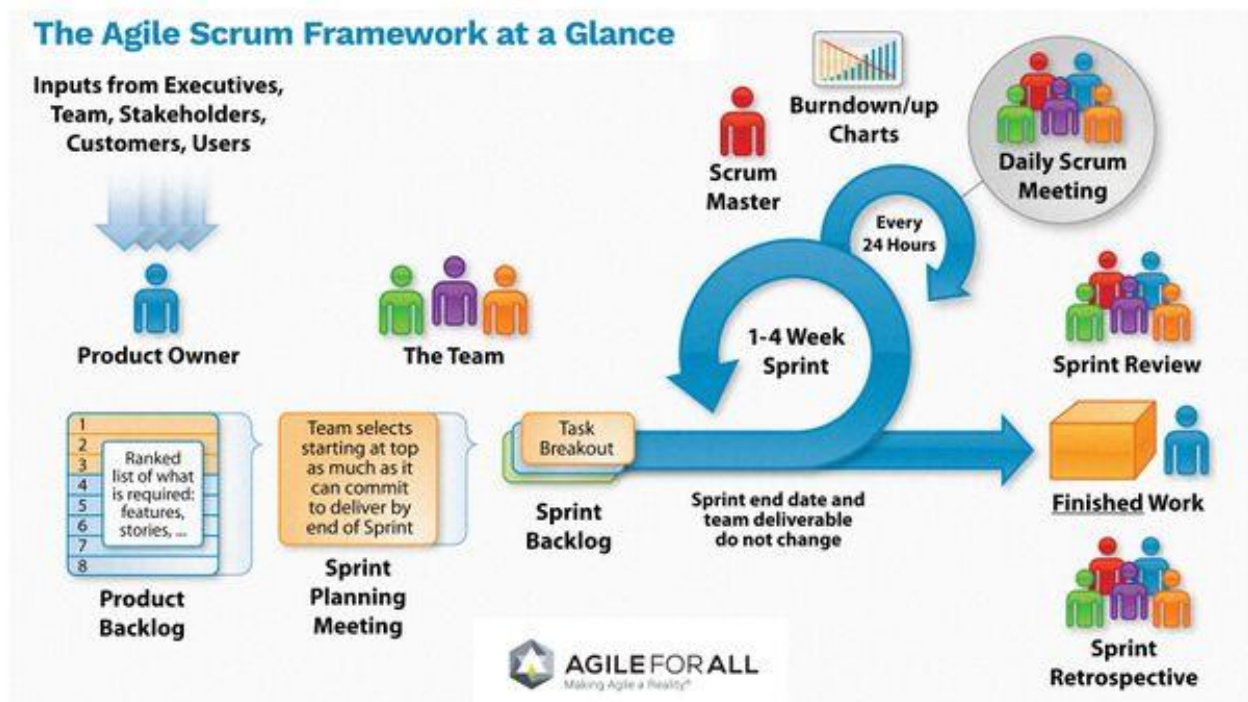


Figure 7.1 Agile Framework Permission